

QUALITY MANAGEMENT REFLECTION QUESTIONS

#	Question	Answer
You		
1	What is the driving philosophy behind your approach to instructional design?	
2	What learning theories most resonate with you, and how are they reflected in your designs?	
3	In a few sentences, describe the optimal learning experience.	
4	How does your work support your clients (internal or external)?	

#	Question	Answer
5	What is the biggest challenge you have in managing the quality of your own work?	
Your Team		
1	What would your team <i>gain</i> by implementing or improving quality management processes?	
2	What would your team <i>lose</i> by implementing or improving quality management processes?	
3	What will be the primary challenges for your team throughout the creation of the quality management process?	
4	What will be the primary challenges for your team in managing and sustaining quality management processes?	

#	Question	Answer
5	How much disruption would a detailed quality management process cause in your team's current workflow?	
6	Who on your team could be a key collaborator throughout the building of quality management processes?	
7	Who could be champions (inside or outside of your team) for the lifecycle of the quality management development process?	
Your Organization		
1	What do you think your clients want from your team?	
2	What problem do you think formalized quality management processes will solve?	

#	Question	Answer
3	How do you think your organization (or client) perceives the overall quality of the products your team produces?	

What's next?

Use these questions and your answers to approach a discussion with your team regarding questions like:

- Should you invest time in auditing your current quality management processes?
- What would quality management processes have to look like in your learning & development organization to be sustainable?

Notes