

KEY TERMS AND DEFINITIONS

Quality

Quality is the degree to which an object or entity satisfies a specified set of standards.

Quality planning

Quality planning is identifying and documenting the standards.

Quality assurance

Quality assurance is a set of processes and procedures created to assure standards are met.

Quality control

Quality control is implementing the quality assurance process to control quality during production.

Quality inspection

Quality inspection is following a procedure designed to identify whether standards were met.